GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:6389
ANSWERED ON:12.04.2017
Post Offices
Gawali (Patil) Ms. Bhavana;Kachhadia Shri Naranbhai;Sawant Shri Arvind Ganpat;Tumane Shri Krupal Balaji;Verma Smt. Rekha Arun

Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of Head Post Offices, Post Offices and Sub-Post Offices in the country, State/UT-wise along with the number of such post offices proposed to be opened in the current financial year, State/UT-wise;

(b) whether the Government has computerised all the post offices of the country and if so, the details thereof including the number of computerised post offices, State/UT-wise and if not, the number of post offices which are yet to be computerised and the reasons therefor along with the steps taken by the Government in this regard;

(c) whether the Department of Posts (DoP) has incurred revenue losses in last few years and if so, the details thereof including the income and the expenditure during each of the last three years and the reasons therefor along with the steps taken by the Government to tide over the losses, if any, incurred by the DoP;

(d) whether the Government proposes to increase the rates of some postal services and products and if so, the details thereof, product and service-wise; and

(e) whether the Government proposes to set up more e-commerce centres and upgrade the existing ones to cater to the increasing demand of e-commerce parcel centre and if so, the details thereof and the time by which the said centres are likely to be set up?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) The State/UT-wise number of Head Post Offices, Sub-Post Offices and Branch Post Offices functional in the country are placed at Annexure-I. The Department of Posts has planned to open 166 new Branch Post Offices and 80 Sub Post Offices during the current financial year 2017-18 under the Scheme − "Rural Business & Access to Postal Network". The Postal Circle-wise/State-wise allocation of physical targets have not been given so far.

(b) The State/UT-wise details of Computerised Post Offices are placed at Annexure-II. Details of Post Offices not computerised alongwith the reasons for non-computerisation are also given in this Annexure.

(c) Department of Posts takes action, from time to time, to induct technology and upgrade the system to cater to the growing market requirements and to increase revenue earnings. Further, the services and products are also reviewed from time to time to improve the postal services. Details of the deficit registered, including revenue and expenditure, over the last three years are given below:-

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Particulars 2014-15
(Rs. in crores) 2015-16
(Rs. in crores) 2016-17
(Upto Feb. 2017)
(Rs. in crores)
Revenue Receipt 11635.98 12939.79 10292.18
Expenditure 17894.58 18946.97 21431.02
Deficit 6258.60 6007.18 11138.84*
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(*As a result of implementation of 7th Central Pay Commission Recommendations)

(d) The increase/revision of rates of postal products is an ongoing exercise carried out from time to time. There is no proposal to increase the rates of premium Business Development products at present.

(e) Setting up of additional e-Commerce Booking Centres and infrastructure upgradation is an ongoing process which is done to improve operational efficiency and reduce the losses by providing modern handling equipments to handle e-Commerce business with better efficiency.

Annexure-I
List of State/UT- wise Post Offices Functional in the Country
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Sl. No. Name of the
State/U.T. Head
Post
Offices Sub
Post Offices Branch Post Offices Total

1 Andhra Pradesh 59 1547 8769 10375
2 Assam 19 606 3386 4011
3 Bihar 32 1026 8009 9067
4 Chhattisgarh 11 339 2815 3165
5 Delhi 12 395 147 554
6 Gujarat 34 1298 7595 8927
7 Daman & Diu 0 7 13 20
8 Dadar& NH 0 3 38 41
9 Haryana 16 487 2184 2687
10 Himachal Pradesh 18 451 2319 2788
11 Jammu & Kashmir 9 253 1435 1697
12 Jharkhand 13 448 2655 3116
13 Karnataka 58 1658 7950 9666
14 Kerala 51 1447 3554 5052
15 Lakshadweep 0 9 1 10
16 Madhya Pradesh 43 978 7263 8284
17 Maharashtra 59 2053 10491 12603
18 Goa 2 102 153 257
19 Tripura 3 80 627 710
20 Nagaland 1 41 287 329
21 Meghalaya 2 66 422 490
22 Arunachal Pradesh 1 51 284 336
23 Manipur 1 55 645 701
24 Mizoram 1 38 351 390
25 Odisha 35 1169 6971 8175
26 Punjab 21 704 3087 3812
27 Chandigarh 1 41 9 51
28 Rajasthan 48 1287 8977 10312
29 Tamilnadu 93 2489 9208 11790
30 Puducherry 1 29 63 93
31 Telangana 36 825 4974 5835
32 Uttar Pradesh 72 2482 15111 17665
33 Uttarakhand 13 380 2329 2722
34 West Bengal 45 1674 7043 8762
35 Sikkim 1 22 186 209
36 A & N Island 1 26 73 100
Total 812 24566 129424 154802
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Annexure-II
State/UT-wise List of Computerised Post Offices
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Sl. No. Name of the
State/U.T. Total Number of
Post Offices Total Number of Post
Offices Computerised

1 Andhra Pradesh 1595 1595
2 Assam 625 625
3 Bihar 1055 1055
4 Chhattisgarh 349 349
5 Delhi 407 407
6 Gujarat 1337 1337
7 Daman & Diu 3 3
8 Dadar& NH 4 4

9 Haryana 504 504
10 Himachal Pradesh 469 469
11 Jammu & Kashmir 262 262
12 Jharkhand 463 463
13 Karnataka 1714 1714
14 Kerala 1499 1499
15 Lakshadweep 9 9
16 Madhya Pradesh 1021 1021
17 Maharashtra 2111 2111
18 Goa 104 104
19 Tripura 83 83
20 Nagaland 42 42
21 Meghalaya 68 68
22 Arunachal Pradesh 50 49*
23 Manipur 56 56
24 Mizoram 39 39
25 Odisha 1205 1205
26 Punjab 726 726
27 Chandigarh 42 42
28 Rajasthan 1335 1335
29 Tamilnadu 2581 2581
30 Puducherry 29 29
31 Telangana 850 850
32 Uttar Pradesh 2553 2553
33 Uttarakhand 393 392**
34 West Bengal 1717 1717
35 Sikkim 23 23
36 A & N Island 27 27
Total 25350 25348
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*Vijaynagar Sub-Post Office is not computerised due to non-availability of electricity and road transport.
**GarbyandSeasonal Sub-Post Office is not computerised due to non-availability of electricity.

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